#### FORMATIONS TRAINING RESOURCES SDN BHD (202301023943 (1517866-U))

Address: 8-1, Jalan Damai Utama 3, Taman Damai Utama, 47180 Puchong, Selangor General Line: 03-8082 5340 / 017-368 0890 Support Line: 012-359 1975 Email: general@formationshrd.com Website: www.formationshrd.com



#### Objective:

Today, **competition** in almost every field is **much more aggressive and intense** than ever before. Customers know more, have higher standards, and expect more.

Whether you're selling a product or service, the fast-evolving environment pushes us to stand at a higher standard when it comes to Whatsapp messaging. "Whatsapp blasting promotional messages" is no longer valid besides it creates a negative impression towards the customer.

This course provides you with the key essentials to equip with **'Permission Marketing'** via Whatsapp funnel strategy. Eventually, you may apply the strategy to email marketing to increase the outreach.

#### Outcome:

- Identify [Blast Message] vs [Effective Whatsapp Campaign]
- Create your own contact database without any experience
- Design [Standard Database] vs [Bankable Database]
- Develop a standard whatsapp campaign
- Develop a [Permission-based] campaign
- Apply these skills in daily marketing activities

# Program Content & Highlight: Session 1: Introduction

- Get a quick overview of the session structure and tools they'll use during the program.
- ♣ Participate in ice-breaking activities to encourage collaboration and engagement.





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#### Session 2: Social Media game plan

- **♣** Current social posting no more working. Why?
- ♣ How to play in social media platform in 2024/25?
  - ✓ [Blast Message] vs [Effective Whatsapp Marketing]
    - · Sample of 'Blast Message'
    - Sample of 'Effective Message'
- ♣ Activity: Live Test

#### Session 3: Create Contact database

- Structure contact database into 1 Mastersheet
  - ✓ Check Whatsapp contact live
  - ✓ How to resolve iPhone contact
  - ✓ Make the database live
- ♣ Activity: Live homework to make own contact database

# Session 4: Design [Standard Database] vs [Bankable Database]

- Criteria of Standard database
- ♣ Criteria of Bankable database
- ♣ Activity: Understand own's business nature vs Information needed.

#### Session 5: Database Validation

- Learn how to identity which number is Whatsapp or not
- Manage the database in systematic approach

### Session 6 Develop a standard whatsapp campaign

**♣** To develop a [**Permission-based**] campaign

## Session 7: Trial Demo campaign & Implementation

- Campaign update management
- **♣** Campaign result measurement

#### Session 8: Q&A and Closing

- **♣** Open floor for questions and clarifications.
- Recap of key takeaways and next steps for implementing strategies.



